

Sikandar Ali Khan  
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## OBJECTIVE

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To be a part of an organization which will provide me with a highly motivating career, where I can implement the knowledge I have achieved in my life and to gain a challenging opportunity where I can utilize my educational background and past experience to pursue a rewarding career.

## EDUCATION

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**KTH, Royal Institute of Technology**  
*Masters in Communication Systems*

**Stockholm, Sweden**  
Expected July 2015

**National University of Science and Technology**  
*Bachelors in Information and Communication System Engineering*

**Islamabad, Pakistan**  
Oct 2008 - Aug 2012

## WORK EXPERIENCE

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**Telenor**  
*CRM Operations Officer*

**Islamabad, Pakistan**  
Nov 2012 - Aug 2013

**Duties:**

- Management of different CRM interfaces
- User/Security administration (privileges granting and access management)
- Configuration & Management of system Data
- Reconfiguration on IN, HLR and Database
- Configuration & management of different price plans
- Monitoring & troubleshooting on different Network Elements
- Communication with Vendors

**Wi-tribe**  
*Intern at Network Operations Centre*

**Islamabad, Pakistan**  
Jun 2011 - Jul 2011

**Duties:**

- Understanding of WiMax Network
- Manage and maintain network
- Fault handling and escalation
- Documentation

**Ericsson**  
*Intern at Field Service Operations*

**Islamabad, Pakistan**  
Jul 2010 - Aug 2010

**Duties:**

- Understanding of GSM Network
- Site Survey
- Site Installation
- Site audit
- Site Repair and maintenance

## SKILLS & INTERESTS

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- **Technical:** Skills in Juniper and CISCO routers. Worked on database maintenance such as PL/SQL Oracle. Proficient at software and applications such as Microsoft Office. Skills in CRM tools as Oracle Siebel.
- **Professional:** Skills including interpersonal, problem solving and decision making, planning, team player, delegation and meeting management, marketing skills, report writing, presentation making and customer needs and wants analysis.
- **Interests:** Reading and travelling.

## PROJECTS

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**Final Year Project:**

- **Digital Wallet:** Smart card based payment system developed to be used with university campus. Smart cards were programmed in Java and an embedded kiosk like device created to take in the smart card and cash and load it in the card.

**Semester Projects:**

- Sound Processing in MATLAB
- Automatic Car Parking Indicator
- Home Security System on Xilinx
- Image Processing in MATLAB
- Automatic Laundry Management System
- Research project on social networking sites

**AWARDS AND ACHIEVEMENTS:**

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- Silver Medallist for extra-ordinary academic performance during bachelor's degree
- Merit based Scholarship holder from 1<sup>st</sup> semester to last semester
- Certificate of Merit in HSSC part 1 and part 2

**EXTRA CIRICULLAR ACTIVITIES:**

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- Active in Fund Raising activities for charity
- Active member of IEEE student chapter
- Organizer of different university events
- Participated in bi-lingual declamation contest

**REFERENCES:**

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- Available upon request